

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Triton Showers,  
Triton Road,  
Nuneaton,  
Warwickshire,  
CV11 4NR

16<sup>th</sup>. May 2011

**FAO: The Managing Director.**

Dear MD,

**Installers' Courses.**

Better late than never, I wish to thank you for the very pleasant two days I spent at Triton, on the 19<sup>th</sup>. and 20<sup>th</sup>. of April.

Steve Saunders was an excellent Lecturer, your Restaurant was most appreciated, and I never previously appreciated the complexity of showers, nor the quite startling level of design involved!

One of the attendees commented, "I'm not sure I can handle this business after all we've been told"! I shared that view, but it is a warning to pay attention to the detail when specifying/surveying a requirement - especially in sites involving the elderly.

A nice site, pleasant people! What more could we want!

Best wishes,

[REDACTED]

[REDACTED]

[REDACTED]